Privacy Notice

houseofbatthyany.com | Effective from 4 November 2026. English translation of the Hungarian Adatkezelési tájékoztató.

1. Data controller

- **Name:** Batthyány Katalin Margit (trading name: House of Batthyány)
- **Postal address:** 1016 Budapest, Tigris utca 3., Hungary
- **Email:** katalin@batthyany.hu
- **Phone:** +36 30 683 3474
- **Website:** houseofbatthyany.com

This notice explains how we handle the personal data of our website visitors, customers and newsletter subscribers under the EU General Data Protection Regulation (GDPR, 2016/679) and Hungarian Act CXII of 2011 on informational self-determination.

2. What data we process, why, and on what legal basis

Purpose	Data	Legal basis	Retention
Enquiries, quotes, private sourcing requests (form, WhatsApp, email)	name, email, phone, content of the enquiry (period, stone, budget, wishes)	GDPR Art. 6(1)(b), steps before a contract; consent (a)	1 year after the matter is closed
Fulfilling orders, delivery, contact	name, delivery and billing address, email, phone, order details	Art. 6(1)(b), performance of a contract	until the end of the warranty and limitation periods after fulfilment
Issuing and keeping receipts and invoices	name, address, tax number (if any), the piece bought and its price	Art. 6(1)(c), legal obligation (accounting and tax law)	8 years (Hungarian Act C of 2000, s. 169)
Newsletter	name, email address	Art. 6(1)(a), consent (withdrawable at any time)	until you withdraw consent
Measuring site traffic, cookies	IP address, browser, device, pages visited	Art. 6(1)(a), consent (through the cookie settings)	depends on the cookie, at most 13 months
Customer account (if you create one)	name, email address, items you like	Art. 6(1)(b)	until you delete the account

3. Who sees the data

- **Wix.com Ltd.** and its affiliates (Yunitsman 5 St., Tel Aviv, Israel; privacy@wix.com): website, online shop, forms, newsletter. Data may also be stored on servers outside the European Economic Area; in that case Wix applies the safeguards required by the GDPR (standard contractual clauses, SCC).
- **Stripe** (payment provider): for card payments. We do not see or store your card details.
- **FedEx** (courier): the name, address, phone number and email address needed for delivery.
- **Our accountant:** to meet our accounting obligations.
- **Authorities:** where the law requires it, for example the Hungarian tax authority (NAV).

We do not sell personal data and do not pass it to third parties for marketing.

4. Your rights

You may ask for information about how we process your data and for a copy of it; for incorrect data to be corrected; for your data to be erased (the "right to be forgotten"), unless the law requires us to keep it; for processing to be restricted; and for your data to be transferred to you or another controller (portability). You may object to the processing, and you may withdraw your consent at any time; this does not affect the lawfulness of processing before the withdrawal. Send your request to katalin@batthyany.hu or to the postal address above. We reply within 30 days. You can unsubscribe from the newsletter with one click using the link at the bottom of each email.

5. Remedies

You can complain to the Hungarian National Authority for Data Protection and Freedom of Information (NAIH): 1055 Budapest, Falk Miksa utca 9-11., Hungary; postal address: 1363 Budapest, Pf. 9.; email: ugyfelszolgalat@naih.hu; web: naih.hu. You may also go to court; the case can be brought before the court of your place of residence or stay.

6. Cookies

The website uses cookies that are necessary for it to work. We use statistics and marketing cookies only with your consent. You can change or withdraw your consent at any time in the cookie banner and through the "Cookie settings" link in the footer.

7. Data security

We process data in Wix's protected systems over an encrypted (HTTPS) connection. Access is password-protected and limited to the people who need it to handle your matter. In case of a data breach we notify the authority and the people affected as the law requires.

8. Changes

We may change this notice. The current version is always available on the website.